

The ELMS Welcome page – Take a look.

The Welcome Page is not something to skip past on your way to placing an order. It contains hints and tips to help you and the Equipment Service provide the best outcomes for our users. Please take time to read some of the documents accessible via the Welcome Page.

For example you can get advice on;

- Making sure colleagues are kept up to date with your orders when you are out of office.
- Using the ELMS email function to pass extra information or requests to the team at the Store, e.g. request a phone call to a family member to arrange a delivery date, arrange an urgent same day delivery
- Choosing the appropriate priority for your order
- Referrals to the Advisory Service
- Currently in development is an ELMS process for Special Orders and this will be available soon.
- Review our core stock items – help us to procure the right stock.

The service also uses this page to pass on important messages to our referrers.